

Privacy Policy for Eta Fanta

Last Updated: [02/07/2025] [date/month/year]

[Awaqi Tech] ("us", "we", or "our") operates the Eta Fanta website (the "Service"). This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

1. Information We Collect and Why

We collect several different types of information for various purposes to provide and improve our Service to you.

Personal Identification Information:

Phone Number: We collect your phone number to serve as your unique user ID, for account security, and to link with your Telegram account.

Full Name & Profile Picture: This is optional information you can provide to personalize your profile. We collect it only when you choose to save it in your settings.

Telegram Chat ID: When you interact with our Telegram bot, we store your unique Chat ID to send you essential service messages, such as one-time passcodes (OTPs) and password resets.

Transaction Information:

We maintain a record of your deposits, bets, and withdrawal requests for the purpose of managing your account balance, providing transaction history, and for accounting and regulatory compliance.

Technical & Usage Data:

Like most websites, we may collect information that your browser sends whenever you visit our Service, such as your computer's Internet Protocol (IP) address, browser type, browser version, the pages of our Service that you visit, and the time and date of your visit. This helps us diagnose problems and improve the user experience.

2. How We Use Your Information

We use the collected data for the following purposes:

To provide, maintain, and secure our Service.

To manage your account, including processing registrations, logins, deposits, and withdrawals.

To send you security notifications and account-related messages via Telegram.

To provide customer support.

To monitor the usage of the Service and prevent fraudulent activity.

To comply with legal obligations.

3. Data Sharing and Disclosure

We do not sell your personal data. We may share your information only in the following limited circumstances:

With Service Providers: We may share information with third-party companies that perform services on our behalf, such as payment processing. These providers only have access to the information necessary to perform their functions and are contractually obligated to protect your data.

With Telegram: We interact with the Telegram API to send you messages. This inherently involves sharing your Chat ID with Telegram's platform.

For Legal Reasons: We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

4. Data Security

The security of your data is our priority. We use a variety of security measures to protect your personal information, including:

Hashing of all user passwords.

Encryption of data in transit using SSL/TLS technology.

Strict access controls to our databases.

However, no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

5. Data Retention

We will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

6. Your Rights

You have certain rights regarding your personal data. Depending on your location, these may include the right to:

Access, update, or delete the information we have on you.

Request a copy of your personal data.

Object to our processing of your personal data.

You can manage your Full Name, Profile Picture, and Withdrawal Method directly within the "Settings" section of your account. For other requests, please contact us.

7. Children's Privacy

Our Service is not intended for use by anyone under the age of 18 ("Children"). We do not knowingly collect personally identifiable information from children under 18. If you become aware that a child has provided us with Personal Data, please contact us, and we will take steps to remove that information from our servers.

8. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at: [etafanta.awaqi@gmail.com]